



MEMORANDUM

TO: Scott & White Health Plan Participating Providers

FROM: Scott & White Health Plan (SWHP)

SUBJECT: BSWH 2018 Health Reimbursement Account (HRA) Benefit Changes

DATE: December 11, 2017

Dear Participating Providers:

Effective **January 1, 2018**, Baylor Scott & White Health members covered by the Scott and White Health Plan HRA will see several important benefit changes. We have added office visit copays for Tier 1 and Tier 2 providers and members will not be able to use HRA funds to pay for Tier 2 primary care physician (PCP) and specialist office visits. Review the new HRA benefit arrangement below:

- Members will have copays for Tier 1 and Tier 2 PCP and specialist office visits.
- Tier 1 - HRA will pay for all covered medical expenses until funds are exhausted.
- Tier 2 - Office visit copays to the PCP, specialist, walk-in clinic and urgent care will not be eligible for HRA payment. All other covered medical expenses will be eligible for HRA payment.
- HRA will pay providers directly for all eligible medical expenses.
- Verify benefits, eligibility, and HRA balances via the SWHP Provider Portal.
- If funds are available in the HRA for eligible services, **do not** collect money from the member at the time of the service. Please submit claims to SWHP for processing/payment.
- Tier 2 providers can collect the office visit copay at the time of the service. The remainder of the claim should be submitted to SWHP for processing/payment.

Please share this information with anyone at your office that may need to know of these changes. If you have any questions regarding this notice, please visit the SWHP custom site for BSWH Employee Plan at www.bswh.swhp.org.